



# OUR RESPONSE TO COVID-19

## UPDATE #5 - 27 AUGUST 2021

**I would like to take this opportunity to thank you for your understanding as we navigate through the COVID-19 restrictions and the impacts these ongoing and irregular changes are having on our passengers, a significant portion coming from our school community.**

Following a slow increase in services, from Monday 23 August, we were directed by the NSW Government to revert to a Saturday timetable with a few additional services to limit overcrowding. At this time, we believe we will be operating in this capacity through to mid-October 2021.

We thank you for timely responses to questions and surveys and understand that while many schools have only a handful of students attending, some student families still rely on public transport to get to and from school. We are hopeful that we can resume normal services ASAP to support them as they navigate, like us, through this unprecedented time.

The team have recently commenced planning for back-to-school 2022. A lifetime away given where we are however your support and assistance to respond to bell-time surveys will help ensure a smooth start to the year.

Be assured, your student's safety and wellbeing is paramount. We are doing everything possible to support our community and our employees. However, we are guided by the directives issued by Transport for NSW and the NSW Government.

Please do stay safe and do not hesitate to contact our School Engagement Team on [tdnsw.schools@transdev.com.au](mailto:tdnsw.schools@transdev.com.au) or by phone (02) 8700 0555 if you have any concerns or queries.

Yours sincerely,

**Robert Macey**  
Managing Director

